HopHop

June 24, 2020

Subject: HopHop application

Dear Parents,

Science Camp Prof**aqua** offers you the opportunity to use the HopHop app. HopHop is a simple application that allows the science camp to synchronize the preparation of your child with your estimated time of arrival. Your child can quietly finish his activity before preparing to leave. **A notification is sent to you when your child is ready to be picked up**, thus minimizing your exposure time with the other families. The application uses photo-identification (ID) to simplify the work of the science camp team during the daily dismissal of your children. When your request is sent for the preparation of your child, the name and photo of the person assigned to pick up your child will appear at science camp. For more details visit http://www.hophop.ca.

We invite you to register now. You can create your account by accessing the following web page: www.hophop.ca/inscription.

You will find on our website (www.hophop.ca) tutorial videos to guide you in the installation of the application. You will also find useful information in the "Help" menu of the mobile application.

When you register your children, please choose the site corresponding to their registration:

- Profaqua Scientific Camp or Camp Scientifique Prof**aqua** (FR)

If you already use the HopHop application at your children's school, you still need to change the center associated with your children. To do this, you must open the child's file, enter your password and select the center linked to the camp proposed above. Then press "OK" to accept the change and request acceptance to camp.

The application will enable you to make your child's pickup in three ways:

1. **HopHop with GPS**: This mode allows you to send your child's preparation request when you are within a radius that corresponds to the time required for the day camp to prepare your child (i.e. 8 minutes). The use of your GPS is to evaluate the time before your arrival and then to send the request at the right time. This feature takes into account unforeseen obstacles (i.e. traffic) you may encounter on your way to the day camp.
2. **HopHop without GPS**: This mode permits you to indicate your exact time of arrival. Your time of arrival will not be adjusted by the application should you encounter any obstacles on the way to the day camp.
3. **HopHop once arrived at the day camp**: Another mode is to make a HopHop request once at the day camp, without GPS. You select the arrival time two minutes before the proposed time and your children will be called immediately. You can then follow the progress of the preparation directly in the application. However, you must be connected to a network (WIFI or cellular data) to make the request and to refresh the status of preparation.

You can register at any time. The service is offered free of charge at the day camp. You will not be charged for the use of this service and no subscription will be taken automatically.

Feel free to contact the HopHop team with any questions or assistance with configuration or use. The contact information to join them is

- Email: support@hophop.ca
- Telephone: 514-708-7174, 1-888-684-1192

Thank you,